

Medical Assistance Transportation Program



Bucks County Transportation, Inc. Informational Brochure

Bucks County Transportation, Inc.
P.O. Box 510
Holicong, PA 18928

The Medical Assistance Transportation Program (MATP)

If you or anyone in your family is a Medical Assistance recipient, you may be able to get to and from medical providers. The Medical Assistance Transportation Program (MATP) provides rides to medical care at no cost to you. You can also get mileage reimbursement if you use your own car or find someone willing to give you a ride.

How to Contact the Bucks County MATP

Local Number 1-215-794-8360
Toll Free Number 1-888-795-0740

Trip Cancellation 1-215-794-5556
(24 Hour voicemail system)

Where Can You Go With MATP?

You can use MATP services to get to any health care service that is covered by Medical Assistance. That includes appointments with your doctor, dentist, psychologist or psychiatrist, drug and alcohol treatment clinics or any other MA provider. You can also use MATP to go to the pharmacy for prescriptions, to the hospital for tests, or to get to medical equipment suppliers.

If you belong to a Medical Assistance MCO (Managed Care Organization),

also called an HMO, you can use MATP services to get to any provider within your Physical Health Plan or your Behavioral Health Plan's network.

If you are enrolled in the Medical Assistance ACCESS Plus Program, you can use MATP services to get to your selected or assigned Personal Care Physician (PCP) and any specialist to whom your PCP refers you. You can use MATP to go to the nearest behavioral health provider who can meet your needs. You can use MATP to go to more distant behavioral health provider if you give the MATP information that you medically need to go to that provider.

If you do not belong to an MCO or the ACCESS Plus Program, but you receive your health care through MA for service, you can use MATP to go to the nearest Medical Assistance provider who can meet your needs. You can go to a more distant provider if you give the MATP information that you medically need to go to that provider.

How is Transportation Provided?

The MATP provides rides in the least costly way to meet your needs. You will usually be riding with other passengers. Depending on where you need to go, MATP can arrange a ride for you using vans, taxis, or accessible vehicles for persons with disabilities. If you can ride a bus, and you do not

required to provide you with door-to-door service if you medically need it.

- If you are registering a child who is under 18, a parent or guardian may accompany the child to their appointment. There is no charge for the escort.

Important: You can obtain transportation services while you are completing the registration process. However, the county MATP must receive a signed registration form from you within 30 days of when your service begins. Once you are registered, you will be sent more written information about how to use MATP services. Your registration is good as long as you continue to receive Medical Assistance.

For more information about the MATP in Bucks County call Bucks County Transport, Inc. at (888) 795-0740.

Holidays

BCT is closed for the following holidays every year:

- New Year's Day
- Memorial Day
- Fourth of July
- Labor Day
- Thanksgiving
- Christmas

If one of the holidays falls on a Saturday, it will be observed on the preceding Friday. If a holiday falls on a Sunday, it will be observed on the following Monday.

Bucks County Transport, Inc. Quick Reference Guide

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Holicong, PA 18928**

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**Information and Administration:
Monday thru Friday
9:00 a.m. to 4:30 p.m. (1-215) 794-5554**

To receive an application for the MATP Program through Bucks County Transport, Inc. please call the number listed above